

Privacy Policy for SynergyAI

At SynergyAI, accessible from <https://synergyai.io/> and <https://app.synergyai.io/>, protecting the privacy of our visitors is a top priority. This Privacy Policy outlines the types of information collected and recorded by SynergyAI and our usage practices. If you need more details or have questions about our Privacy Policy, please feel free to contact us. This policy exclusively governs our online activities and applies to visitors to our website in relation to the information they share and/or we collect in SynergyAI. This policy does not cover any information collected offline or through channels other than this website.

Consent

By using our websites, you consent to our Privacy Policy and agree to the terms of our Partners' Privacy Policies, which are listed at the end of this document.

Information We Collect

We clarify the personal information we request from you and the reasons for its collection at the time of the request. If you contact us directly, we may obtain additional information about you such as your name, email address, phone number, the details of your message and/or attachments sent to us, and any other information you choose to provide. When you register for an Account, we may ask for your contact details, including but not limited to your name, company name, address, email address, and telephone number.

How We Use Your Information

We utilize the information we collect in various ways, including:

- Providing, operating, and maintaining our websites.
- Improving, personalizing, and expanding our websites.
- Understanding and analyzing how you use our websites.
- Developing new products, services, features, and functionalities.
- Communicating with you, either directly or through our partners, for customer service, updates, and other information related to the website, as well as for marketing and promotional purposes.
- Sending you emails.
- Finding and preventing fraud.

Log Files

SynergyAI uses log files in line with standard procedures. These files record visitors when they visit websites, a common practice for hosting companies as part of their analytics services. The information in log files includes internet protocol (IP) addresses, browser type, Internet Service Provider (ISP), date and time stamps, referring/exit pages, and possibly the number of clicks. This data is not connected to any personally identifiable information. Its purpose is for analyzing trends, administering the site, tracking users' movement on the website, and gathering demographic information.

Cookies and Web Beacons

Like many other websites, SynergyAI utilizes 'cookies'. These cookies store information, such as visitors' preferences and the pages on the website they accessed or visited. This information helps optimize the user experience by tailoring our web page content based on visitors' browser type and/or other information.

Advertising Partners Privacy Policies

You can refer to this list to find the Privacy Policy for each of SynergyAI's advertising partners. Third-party ad servers or ad networks use technologies like cookies, JavaScript, or Web Beacons in their advertisements and links that appear on SynergyAI, which are sent directly to users' browsers. When this happens, they automatically receive your IP address. These technologies are employed to gauge the effectiveness of advertising campaigns and/or to customize the advertising content you see on websites you visit. Please note that SynergyAI does not have access to or control over these third-party cookies

Third-Party Privacy Policies

SynergyAI's Privacy Policy does not extend to other advertisers or websites. Therefore, we recommend that you consult the respective Privacy Policies of these third-party ad servers for more comprehensive information. Their policies may include details about their practices and instructions on how to opt out of certain features. You also have the option to disable cookies through your individual browser settings. For more detailed information about cookie management with specific web browsers, it can be found on the browsers' respective websites.

CCPA Privacy Rights (Do Not Sell My Personal Information)

Under the California Consumer Privacy Act (CCPA), California residents have several rights, including the ability to:

- Request that a business disclose the categories and specific pieces of personal data it has collected about consumers.
- Request that a business delete any personal data about the consumer that it has collected.
- Request that a business that sells a consumer's personal data not sell the consumer's personal data.

If you wish to exercise any of these rights, you can contact us. We have one month to respond to your request.

GDPR Data Protection Rights

We aim to ensure that you are fully aware of all your data protection rights. Every user is entitled to the following:

- The right to access: You can request copies of your personal data. A small fee may be charged for this service.
- The right to rectification: You can request that we correct any information you believe is inaccurate or incomplete.
- The right to erasure: You can ask us to erase your personal data, under certain conditions.
- The right to restrict processing: You have the right to request that we limit the processing of your personal data, under certain conditions.
- The right to object to processing: You can object to our processing of your personal data, under certain conditions.
- The right to data portability: You can request that we transfer the data we have collected to another organization, or directly to you, under certain conditions.

If you would like to exercise any of these rights, please contact us. We have one month to respond to your request.

Children's Information

Protecting children while they use the internet is another key priority for us. We urge parents and guardians to observe, participate in, and/or monitor and guide their children's online activity. SynergyAI does not intentionally collect any Personally Identifiable Information from children under the age of 13. If you believe that your child has provided this kind of information on our website, please contact us immediately.

Privacy Policies of Our Partners

At SynergyAI, we collaborate with various partners whose services and products may be integrated with or linked to our website. It is important to note that while using our website, you are also subject to the Privacy Policies of these partners. Below is a list of our key partners. By using our website, you acknowledge and accept their respective Privacy Policies in addition to ours. These partners have been selected for their commitment to upholding privacy standards and ensuring the security of your data. However, we advise you to review their policies for a comprehensive understanding of how they handle personal information.

List of Our Partners:

TradingView: <https://www.tradingview.com/privacy-policy/>

Hotjar: <https://www.hotjar.com/legal/policies/privacy/>

Google Analytics: <https://policies.google.com/technologies/partner-sites>

Each partner has its unique approach to data protection and privacy, tailored to the services they offer. By accepting our Privacy Policy, you also consent to the data handling practices of these partners as they relate to their services provided in conjunction with SynergyAI. For more detailed information on each partner's Privacy Policy, we encourage you to visit their respective websites or contact them directly.